## **SERVICE**



## **Fast, Professional Service**

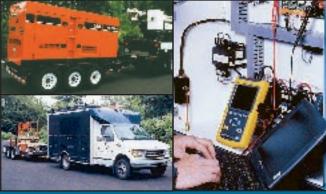
When you have an emergency, you want service...fast... without excuses. Gemini knows that downtime costs you money. With 10 full-time vehicle-equipped service people—on call 24 hours a day, seven days a week and connected to the office via cell phone and pager—Gemini is able to guarantee one of its staff will be on site, responding to your emergency, within two hours, or sooner.

"The only way we do a job is the *right way!*"

## Our Philosophy on Service...

Customers don't care how big your are. They don't care about org. charts or how many divisions you have. They want the person standing in front of them to be able to solve their problem."

Vernon Loucks Jr.



Licensed in Maine, Massachusetts, and New Hampshire



Once on site, they can handle anything, from fire alarms, HVAC control and energy management systems, to lighting, industrial controls and sophisticated power analysis. Several of Gemini's service techs are machine tool trained, so in most cases repairs can be made without factory service intervention, thus saving time and money.

But Gemini's expertise is not limited to emergencies. Many of its customers have adopted a proactive approach, establishing ongoing preventive maintenance programs. Specifically designed to meet each customer's needs, PM programs maximize equipment life and minimize emergency calls and downtime.

**HEADQUARTERS:** 8 Priscilla Lane Auburn, NH 03032 TEL: 603-644-7170 TOLL FREE: 800-259-1065 FAX: 603-645-4099



**BRANCH LOCATION:** 18 Donald Street South Dartmouth, MA 02748 TEL: 800-259-1065

FAX: 508-990-7215